

# **All Product Limited Warranty** (Except CNC Product)

Cold Point Corporation warrants to the purchase/owner, that all products will be free from defects in material and workmanship under the normal use and maintenance.

## The warranty coverage period:

From the date of original installation: Twelve, (12) months for all components, and sixty, (60) months on unit compressors.

From the date of original sale: Fifteen, (15) months for all components and Sixty-three, (63) months on unit compressor from the date of original sale. whichever comes first.

#### What we will cover:

**PARTS:** Cold Point Corp. will replace any defective part with a new or rebuilt part at no charge. The replacement part then assumes the remaining portion of the warranty.

**LABOR:** Repair of defective units for the 12 month/ 15 month warranty coverage period. Labor will be reimbursed only in accordance with Cold Point Labor Allowance Policy Bulletin #PB001A. See Policy Bulletin for details.

### How:

**PARTS:** Replacement parts, except for compressors, will be provided at no charge upon receipt of an order. Failed compressor replacements must be authorized and returned to Cold Point Corp. Replacement compressors will be billed when shipped and credited upon receipt and inspection by Cold Point Corp. See Return Material Authorization Policy Bulletin #PB002 for details.

**LABOR:** Cold Point Corp. service department must be contacted for authorization of labor coverage prior to performing service work. Failure to do so will void the labor warranty.

#### What we do not cover:

Labor or other costs incurred for removing, installing,

shipping, or handling of defective units.

Normal maintenance

Damage or repairs required as a consequence of faulty installation or application by others. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or other damages due to the inadequacy or interruption of electrical service.

Damage or repairs needed as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.

Damage as a result of floods, wind, fires, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of *Cold Point Corp*.

Products installed outside the United States or Canada.

Any damages to person or property of whatever kind, direct or indirect, special or consequential, whether resulting from use or loss of the product.

**Limit of Warranties:** This warranty is exclusive and in lieu of any implied warranties of merchantability and fitness for a particular purpose and all other warranties express or implied. The remedies provided for in this warranty are exclusive and shall constitute the only liabilities on the part of *Cold Point Corp*. including any statement made by any individual which shall be of no effect.

For Service, repair, or assistance:

- 1.) Contact the installer
- 2.) Call the nearest distributor
- 3.) Call, write, or e-mail:

Cold Point Corp. 7500 Cold Point Dr. Rome, NY 13440 Phone: 315.339.2331

Fax: 315.339.2358

Web: www.coldpointcorp.com